SUSTAINABILITY

At UTC, sustainability means profitable, responsible operations that do not compromise the environmental or economic health of future generations. Twenty years ago, we were among the first companies to set sustainability targets, and we continue to improve our environmental performance — steadily reducing greenhouse gas and chemical emissions, energy and water consumption, and industrial waste in our operations and supply chain.

We apply the same disciplined approach to product development, designing energy-efficient products while minimizing the amount of material used to make them and their environmental impact.

A leading voice in promoting sustainable building design, we are the only company in the world to be a founding member of Green Building Councils on four continents. In 2014, our Carrier business convened its inaugural World Cold Chain Summit to Reduce Food Waste, bringing together experts to develop strategies for decreasing the estimated one-third of the world's food that goes to waste each year.
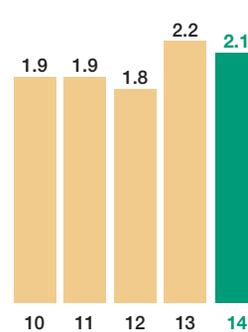
At UTC, responsible operations begin with protecting and promoting the health and well-being of our employees. We continue to invest in the tools, processes and training necessary to allow employees to do their jobs safely and to promote a healthy work environment.

Across the company, we continue to look for ways to improve our products, our environment and our world.
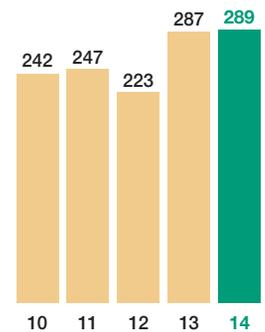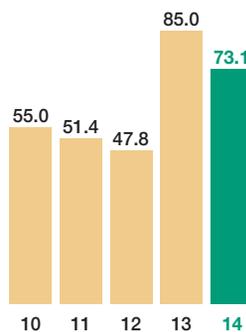
NON-GREENHOUSE GAS EMISSIONS
Million lbs

10	11	12	13	14
1.2	1.2	0.9	2.1	1.7
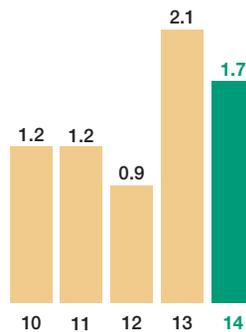
GREENHOUSE GAS EMISSIONS
Million metric tons CO_2e

10	11	12	13	14
1.9	1.9	1.8	2.2	2.1

INDUSTRIAL PROCESS WASTE
Million lbs

10	11	12	13	14
242	247	223	287	289

NON-RECYCLED INDUSTRIAL PROCESS WASTE
Million lbs

10	11	12	13	14
55.0	51.4	47.8	85.0	73.1

WORLDWIDE WATER CONSUMPTION
Billion gals

10	11	12	13	14
1.6	1.6	1.4	1.8	1.7
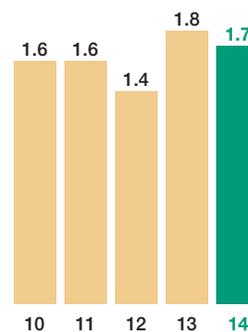
LOST WORKDAY INCIDENT RATE
Cases/100 employees

10	11	12	13	14
0.14	0.20	0.19	0.17	0.15
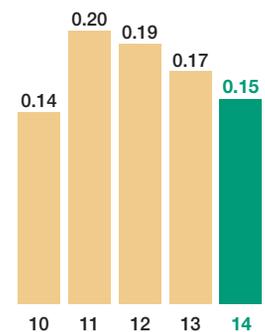
TOTAL RECORDABLE INCIDENT RATE
Cases/100 employees

10	11	12	13	14
0.64	0.74	0.73	0.69	0.62
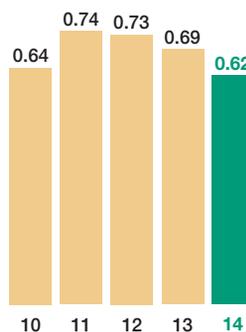
KEY PERFORMANCE INDICATORS measure UTC's sustainability performance for current operations.

The increases in our 2013 environmental performance results reflect the addition of 100 former Goodrich sites to our EH&S management system.

UTC reporting standards include the ongoing analysis and correction of data, as applicable, following the close of a reporting period. Consequently, previously reported annual metric results may change between annual reporting periods, and UTC may include any prior-year data revisions in current reporting.

Learn more about our progress in protecting the environment and the health and safety of our employees at **www.utc.com/Corporate-Responsibility**.